

NEVADA CARE CONNECT 145 E. WARM SPRINGS RD. LAS VEGAS, NV 89119 702-659-9090



<BENEFICIARY FULL NAME>
<ADDRESS1>
<ADDRESS2>
<CITY, STATE ZIP>

REQUIRED ANNUAL NOTICE: NO ACTION NEEDED

Dear < BENEFICIARY FULL NAME>,

We are writing to let you know that your doctor **NEVADA CARE CONNECT**, a Medicare Direct Contracting Entity (DCE), is participating in a program within Medicare.

Your Medicare benefits have not changed. The doctor, nurse practitioner, or physician's assistant that you usually see has asked us to help see that you get the right care at the right time. You are not enrolled in any type of plan. You still have the freedom of choice to go to any doctor, hospital, or other healthcare provider of your choice that accepts Medicare.

A DCE is a group of doctors, hospitals, and other healthcare providers who agree to work together to keep you healthy. All members of **NEVADA CARE CONNECT** agree to work together to see that you get the right care at the right time. We will help everyone work together to give you better care. We will coordinate your care according to your individual medical needs and treatment choices. We will protect your medical records and privacy. We will work to reduce duplicate tests and duplicate paperwork that cost you time and money.

Healthcare Providers who are part of a DCE find that they are able to give their patients better quality care. Your regular Medicare benefits have not changed. You may still go to any doctor, hospital, or other healthcare provider that accepts Medicare. However, because your doctor is now connected with NEVADA CARE CONNECT, some special features may be available to you at no extra cost.

These special features are listed below. For information about any of these features, please ask your doctor or healthcare provider.

We believe you can benefit from the services that Nevada Care Connect offers at no additional cost to you:

- 24/7 telephone access for urgent questions
- Care Coordination with your doctors and specialists, with a focus on avoiding any unnecessary hospitalizations
- Regularly scheduled visits in your home
- Your own personal **Care Coordinator** to help you coordinate your care and services
- Medication management
- Most labs and X-rays done in Home or nearby facility
- Regular communication with your family and caregiver
- **Social Worker** for community referrals
- Telehealth Visits

Questions?

If you have questions about this letter or the special programs, please call us at **702-659-9090**. Or, you may call Medicare at 1-800-MEDICARE (1-800-633-4227; TTY users may call 1-877-486-2048). You may learn more about Medicare Direct Contracting Entities at https://www.medicare.gov/manage-your-health/coordinating-your-care/gpdc-model. We look forward to helping your doctor care for you over the coming year!

NEVADA CARE CONNECT